I'm not a robot

At Readdle, we believe privacy is a fundamental human right. We are committed to creating amazing products that provide a safe and secure environment for tens of millions of our users. Being honest and transparent is one of our main principles. This article here is meant to better explain our principles and the Documents Privacy Policy.First things first. We dont sell or unlawfully share your personal data with any third parties.The Documents app is fully GDPR and CCPA compliant. We take all the required security measures to protect your data.Principles of working with our Customers DataWe value the trust of our users and always rely on these principles while working with your data:Purpose limitation. The Documents app uses your data only to provide you with amazing services and features. Also, the Documents team is using the anonymized analytics in order to create better experiences and to optimize the product. We dont use your data for any other purposes.Data minimization. We wont ask for more data than is needed to provide you with the service.Honesty and transparency. We are always clear about what data we collect and why.Security. We use the recommended industry practices to keep your data safe.Respect for your rights. The Documents app is fully GDPR and CCPA compliant, and you have the right to get access to your data or require its deletion. We are committed to dealing with all privcy requests promptly and transparently.The data we collectKindly note that all your files are stored locally on the device and no data of any kind is transmitted to or stored by our servers.Readdle only collects statistical information regarding our applications, in order to better understand general usage patterns. For example, how many users have installed Documents and/or are using it at any given time. The info helps us make the app more effective and user-friendly.We use pseudonymization and one-way hashing of statistical data wherever possible and, unless you have provided us with additional information, are unable to positively identify any of your data.We never collect any personal data, such as email addresses, names, or any profiling data without your explicit consent. Also, whereas we use analytics software tools that provide us with the appropriate information, we, in turn, don't provide any third parties with user behavior details.Frequently Asked Privacy QuestionsDo you have access to my files and folders?We never have access to your files and folders unless you manually send some of them to our Support Team for issues investigation. For issues investigation and upon your wish, you can also manually send us the detailed logs which may contain information about the documents' names. Crash logs generated by our system do not contain any parts of your documents.Do you create backups and store my files on your servers?We do not create backups and do not store any data of any kind on our servers. All your files are stored locally on your device unless you manually choose to share them with some third-party services like DropBox, Google Drive, etc.The communication between your cloud storage provider and the application on your device is also performed directly per your cloud service providers security requirements, here you can find some of them:iCloudDropboxGoogle DriveBoxOneDriveDo you use Facebook SDK and why?Facebook SDK is used to identify the source of installations only, and no personal information is shared with Facebook or collected for our usage.Is Documents VPN safe? Who is your VPN provider?With Documents, your browsing is safe. To provide you with secure and private access to information, we are using Hotspot Shield by Aura - a leading VPN provider, trusted by millions of people around the world. Hotspot Shield supports Hydra (proprietary) protocol, which is not only fast and secure (looks like regular encrypted web traffic) but is also difficult for censors to block. You can find their Privacy Policy here.Documents Privacy PolicyOur Privacy Policy explains how we treat your data to provide safety for your data. It can be found on our website and in the Documents Settingsand VPNsections.We are always ready to assist with any of your Privacy questions - just drop us a line at dpo@readdle.com.Documents by Readdle appears to be a powerful and versatile app for managing and viewing files on iOS and Mac. Whether it's worth it for you depends on your individual needs and preferences. If you're looking for a comprehensive solution to manage various file types, play media, and access cloud storage, then it might be a good fit. However, if you only need basic file management features or are on a budget, you might find other free or less expensive options more suitable.At Readdle, we believe privacy is a fundamental human right. We are committed to creating amazing products that provide a safe and secure environment for tens of millions of our users. Being honest and transparent is one of our main principles. This article here is meant to better explain our principles and the Documents Privacy Policy.First things first. We dont sell or unlawfully share your personal data with any third parties.The Documents app is fully GDPR and CCPA compliant. We take all the required security measures to protect your data.Principles of working with our Customers DataWe value the trust of our users and always rely on these principles while working with your data:Purpose limitation. 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Also, whereas we use analytics software tools that provide us with the appropriate information, we, in turn, don't provide any third parties with user behavior details.Frequently Asked Privacy QuestionsDo you have access to my files and folders?We never have access to your files and folders unless you manually send some of them to our Support Team for issues investigation. For issues investigation and upon your wish, you can also manually send us the detailed logs which may contain information about the documents' names. Crash logs generated by our system do not contain any parts of your documents.Do you create backups and store my files on your servers?We do not create backups and do not store any data of any kind on our servers. All your files are stored locally on your device unless you manually choose to share them with some third-party services like DropBox, Google Drive, etc.The communication between your cloud storage provider and the application on your device is also performed directly per your cloud service providers security requirements, here you can find some of them:iCloudDropboxGoogle DriveBoxOneDriveDo you use Facebook SDK and why?Facebook SDK is used to identify the source of installations only, and no personal information is shared with Facebook or collected for our usage.Is Documents VPN safe? Who is your VPN provider?With Documents, your browsing is safe. To provide you with secure and private access to information, we are using Hotspot Shield by Aura - a leading VPN provider, trusted by millions of people around the world. Hotspot Shield supports Hydra (proprietary) protocol, which is not only fast and secure (looks like regular encrypted web traffic) but is also difficult for censors to block. You can find their Privacy Policy here.Documents Privacy PolicyOur Privacy Policy explains how we treat your data to provide safety for your data. It can be found on our website and in the Documents Settingsand VPNsections.We are always ready to assist with any of your Privacy questions - just drop us a line at dpo@readdle.com. The Documents app by Readdle is a self-proclaimed super app to organize files across devices and cloud-based platforms, but its strength may also be its weakness. Readdle's Documents app is a popular file manager app with over 400,000 ratings in the App Store. In addition to being a feature-rich file manager, it has the capability of a media player, PDF editor, and a VPN-enabled browser.If you desperately need to improve your file management system, the Documents app has many features so you can finally unearth long-lost files from the dark corners of your cloud servers. On top of that, if your work includes lots of PDFs and videos, it can help you in ways that Apple's Files app can't.Comparing Documents to FilesThe Documents app sets itself apart from Apple's Files app because it comes with more PDF features and MP3 functionality. This app can save you precious minutes during your workday.If you work with text documents a lot, the Documents app and the Files app have similar features. However, Documents allows you to convert a text document into an editable PDF when you save it to Documents.PDF functions in Documents by ReaddleIf you regularly edit and sign PDFs, the Documents app allows you to fill out the form, markup, modify text and images, and sign it without importing it into Adobe Acrobat Reader. This way, you can access your editable PDF files across all devices without bouncing between Files and Adobe Acrobat Reader.Apple Files app allows you to trim the video right in the app, a helpful feature that the Documents app lacks. However, Documents has a nifty button to extract MP3 from video files, which many video creators and podcast hosts would appreciate.Extracting MP3 from a video in the Documents appThe Documents app has a feature called Smart Actions that intuitively helps you speed through the stages of a task. This pop-up window is small enough to not overtly distract you while substantial enough to help you move faster.For example, if you move a photo into a folder, a Smart Actions window will suggest the next step, such as to open, share, or show. You can then go to your next step with a quick tap instead of opening a folder, finding the photo, and then choosing to open, share, or show the picture.Built-in VPN and browserThere is a built-in VPN and internet browser in the Documents app. Once the VPN is connected in Documents, we didn't encounter any lagging issues. Once you activate the VPN in Documents, it will work across all your apps even if you close the Documents app. A VPN provides an extra layer of security when browsing the internet and may help you bypass geo-blocked websites. Readdle's Documents app comes with a VPNThere are different VPN modes depending on your needs. There is a VPN mode for safe browsing, video streaming, music streaming, sports streaming, and unblocked gaming. If you want to use a VPN service without having to track yet another subscription fee from a VPN provider, this could be a viable solution. Before considering upgrading to the Documents app's VPN service, research it to ensure it meets your security needs. However, this is still a capable app for managing files across all your devices and cloud accounts even without the VPN.Documents comes with a built-in internet browserThe built-in browser on the Documents app worked as expected, allowing you to toggle between standard tabs or privacy tabs. As with other browsers, you can add bookmarks, share the webpage, and save the webpage as a PDF.While the developers were very generous with features like the VPN and browser, some users may find it overwhelming and counterproductive to have so many features. Whether this is a good or bad thing depends on the needs of the user, but we view it as a pro because it is a thoughtful option for power users.The biggest drawback was the user interface. The massive icons look outdated and amateur, but if you can get past the UI, its rich features can help you fully organize your files across devices and maximize your productivity.Setting up the Documents appDownload Documents to your iPhone, iPad, and Mac to access your files from all devices. You can also connect it to a NAS device or network storage at your home or office. You can connect all your files from various cloud-based file services such as iCloud, Dropbox, Google Drive, and OneDrive. Having all your cloud accounts on one app is the key to getting all your jumbled files neatly arranged into one app.For example, if your work requires storing files on various cloud-based services, you can have it all on one app instead of juggling between Google Drive and Dropbox constantly.If you frequently have to share or email documents, these options are prominently shown at the top of the drop-down menu when you long-hold on a file icon or click the ellipses to reveal options.Readdle's Documents UI and iconsOnce connected, all folders will appear in the My Files tab. You can create folders like photos, work, personal, and email attachments to populate the My Files tab.Click on the plus icon on the bottom right to import new files from your device or cloud server. Depending on the extent of digital chaos, it will take time to clean up your folders, but this is a powerful app to help you to do that.If you're using this on an iPhone or iPad, it requires iOS 14 or later and iPadOS 14 or later. You can also use this on a Mac, but it requires macOS 11 or later and a Mac with Apple M1 chip or later.Documents - Pros Organize files from multiple cloud-based services Access your files across all devices Useful PDF functionality Extract MP3 from videos Built-in VPN and browser Documents - Cons UI can be an eyesore with large icons Rating: 4 out of 5 starsFrom the standpoint of a files manager app, the Documents app is powerful and quite generous in its features. It does what it is supposed to do in organizing and accessing your files across all your devices and cloud-based platforms. On the other hand, some users may find it too complicated because of its extra features, like a VPN and browser.Not everyone will appreciate the built-in VPN or browser, especially if they are loyal to more mainstream browsers like Safari or Chrome. The UI with outdated, large icons can be off-putting to modern users. Still, if you value function over looks, you will enjoy having a robust file manager with PDF editing and audio extraction capabilities. Where to downloadReaddle's Documents app is free to download from the App Store, but you can upgrade for complete VPN and PDF editing features. Subscription plans start at $9.99 monthly to $89.99 yearly. Jul 13, 2008 3,688 1,479 Los Angeles, Ca Hi So I have Readdles documents app and it requires a password to enter the app. In which Ive stored dozens of private files including photos and videos. Felt safe for a while until I opened Apples Files app and noticed under On My iPhone That there is a Readdle Documents folder within that contains the exact same files (photos and videos). This means that if someone got a hold of my phone theyd be able to access all of that data from Apples Files app without needing to go into Readdles Documents app. Sure I could delete Apples Files app but all it would take is for someone to then go into the App Store, download Apple Files app and boom, theyd have all my sensitive data. How can I make this truly private? Jan 2, 2002 11,346 24,604 Use a different secure/encrypted app for sensitive data storage instead. Reactions:NoBoMac May 26, 2016 10,877 17,032 This is a bug on the readdle app. Please provide feedback to the developers. They should patch this immediately. Use a different secure/encrypted app for sensitive data storage instead. This. But, once you put it into a cloud account, that cloud service's app can see everything, ala what OP is seeing in iCloud/Files. Eg, I sync my password manager via Dropbox, can see those files in the Dropbox app. And the app syncs settings and automatic backups via iCloud, which I see in Files.So, need to find an app that encrypts before dumping to a cloud account. Or, keep it local to the device. Or save to a cloud service that has passcode ability on their apps (eg. Dropbox has a password ability for the app). Last edited: Jun 17, 2019 Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. The Documents app brings all your cloud services together so you can be organized, stay focused, and get in sync with your team. With all your files organized in one central place, you can safely sync them across all your devices and access them anytime, anyplace. Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. by Danny Bastidas Documents is very nice, very clean design and easy to use, however I only ever used it for music and the music player was fine at first, it did its job. However as I used it more, it started to be more and more unreliable, I would play songs in my car and when it went to the next song, itd play for one second and then just pause. I had to manually play the next song, every time. I eventually got used to it, but then it got even worse somehow. Songs would randomly skip to the next song in the middle of one and if I tried to play it back, it would proceed to skip to the next one at the exact same time. At this point, I had stopped using this app as a music player, and tried it again at the time of this review but not even using it in my car, instead just my phone and with headphones. Somehow, the same problem is occurring. Songs would actually seamlessly play after the other, but the songs still skip in the middle of one, which is purely unusable.All in all, very good file system management app, buggy unreliable music player. At Readdle, we believe privacy is a fundamental human right. We are committed to creating amazing products that provide a safe and secure environment for tens of millions of our users. Being honest and transparent is one of our main principles. This article here is meant to better explain our principles and the Documents Privacy Policy.First things first. We dont sell or unlawfully share your personal data with any third parties.The Documents app is fully GDPR and CCPA compliant. We take all the required security measures to protect your data.Principles of working with our Customers DataWe value the trust of our users and always rely on these principles while working with your data:Purpose limitation. 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All your files are stored locally on your device unless you manually choose to share them with some third-party services like DropBox, Google Drive, etc.The communication between your cloud storage provider and the application on your device is also performed directly per your cloud service providers security requirements, here you can find some of them:iCloudDropboxGoogle DriveBoxOneDriveDo you use Facebook SDK and why?Facebook SDK is used to identify the source of installations only, and no personal information is shared with Facebook or collected for our usage.Is Documents VPN safe? Who is your VPN provider?With Documents, your browsing is safe. To provide you with secure and private access to information, we are using Hotspot Shield by Aura - a leading VPN provider, trusted by millions of people around the world. Hotspot Shield supports Hydra (proprietary) protocol, which is not only fast and secure (looks like regular encrypted web traffic) but is also difficult for censors to block. You can find their Privacy Policy here.Documents Privacy PolicyOur Privacy Policy explains how we treat your data to provide safety for your data. It can be found on our website and in the Documents Settingsand VPNsections.We are always ready to assist with any of your Privacy questions - just drop us a line at dpo@readdle.com. At Readdle, we believe privacy is a fundamental human right. We are committed to creating amazing products that provide a safe and secure environment for tens of millions of our users. Being honest and transparent is one of our main principles. This article here is meant to better explain our principles and the Documents Privacy Policy.First things first. We dont sell or unlawfully share your personal data with any third parties.The Documents app is fully GDPR and CCPA compliant. 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All your files are stored locally on your device unless you manually choose to share them with some third-party services like DropBox, Google Drive, etc.The communication between your cloud storage provider and the application on your device is also performed directly per your cloud service providers security requirements, here you can find some of them:iCloudDropboxGoogle DriveBoxOneDriveDo you use Facebook SDK and why?Facebook SDK is used to identify the source of installations only, and no personal information is shared with Facebook or collected for our usage.Is Documents VPN safe? Who is your VPN provider?With Documents, your browsing is safe. To provide you with secure and private access to information, we are using Hotspot Shield by Aura - a leading VPN provider, trusted by millions of people around the world. Hotspot Shield supports Hydra (proprietary) protocol, which is not only fast and secure (looks like regular encrypted web traffic) but is also difficult for censors to block. You can find their Privacy Policy here.Documents Privacy PolicyOur Privacy Policy explains how we treat your data to provide safety for your data. It can be found on our website and in the Documents Settingsand VPNsections.We are always ready to assist with any of your Privacy questions - just drop us a line at dpo@readdle.com.At Readdle, we believe privacy is a fundamental human right. We are committed to creating amazing products that provide a safe and secure environment for tens of millions of our users. Being honest and transparent is one of our main principles. This article here is meant to better explain our principles and the Documents Privacy Policy.First things first. We dont sell or unlawfully share your personal data with any third parties.The Documents app is fully GDPR and CCPA compliant. 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All your files are stored locally on your device unless you manually choose to share them with some third-party services like DropBox, Google Drive, etc.The communication between your cloud storage provider and the application on your device is also performed directly per your cloud service providers security requirements, here you can find some of them:iCloudDropboxGoogle DriveBoxOneDriveDo you use Facebook SDK and why?Facebook SDK is used to identify the source of installations only, and no personal information is shared with Facebook or collected for our usage.Is Documents VPN safe? Who is your VPN provider?With Documents, your browsing is safe. To provide you with secure and private access to information, we are using Hotspot Shield by Aura - a leading VPN provider, trusted by millions of people around the world. Hotspot Shield supports Hydra (proprietary) protocol, which is not only fast and secure (looks like regular encrypted web traffic) but is also difficult for censors to block. You can find their Privacy Policy here.Documents Privacy PolicyOur Privacy Policy explains how we treat your data to provide safety for your data. It can be found on our website and in the Documents Settingsand VPNsections.We are always ready to assist with any of your Privacy questions - just drop us a line at dpo@readdle.com.

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