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## Seagate freeagent goflex not working

Seagate FreeAgent GoFlex hard drive troubleshooting guide If your Seagate FreeAgent GoFlex hard drive is not recognized by other computers, you may need to manually install the drivers. Sometimes, Windows encounters problems locating the necessary drivers for external drives. If this happens, it may display an error message indicating that the drivers were not loaded correctly. To load the drivers manually, follow these steps: 1. Right-click on Computer and choose Manage. 2. Choose Device Manager. 3. Click the + box next to Other Devices. 4. Double-click the drive (usually listed as USB Mass Storage). 5. A new window will open showing properties; click the Reinstall Driver button. 6. This will open the Update Driver software wizard, click "Locate and install driver software (recommended)". If you encounter issues with the drive on other computers, try these steps: 1. Uninstall the device from the Device Manager. 2. Disconnect the external hard drive from the computer (unplug the USB cable). 3. Type C:\windows\system32\driverstor in the Search field and press Enter. 4. Delete the file INF\CACHE.1. If deleting the file fails, try these steps: 1. Right-click on INF\CACHE.1 and select Properties. 2. Click the Security tab. 3. Click the Edit button. 4. Select (Users xxx-PCUsers) or something like (Users 7xxxx\Users). 5. Under the "Permissions for users" check, mark everything to "Allow All". 6. Click Apply then OK. If you receive a Windows Security box, click Yes, then OK, then OK again. 1. Right-click on INF\CACHE.1 file and choose Delete. 2. Reboot and reconnect the drive. If these steps fail, you will need to try to reload the USB drivers for the operating system by inserting your Windows 7 install CD, rebooting, and attempting a Repair/Restore. Please visit our website to fill out our warranty and returns form if the drive is not working on other computers. After creating a Return Merchandise Authorization (RMA) effectively, you'll obtain an order confirmation/RMA number along with the location where your item can be dropped off. Please deliver the drive to this designated spot either through a courier service or by visiting in person.

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